



LONG BEACH TRANSIT

Long Beach Transit At-A-Glance

Our mission at Long Beach Transit is to provide public transit services that enhance and improve the quality of life for the residents of our community. We take pride in the fact that our annual surveys consistently document that 90% of Long Beach Transit customers rate our service as good to excellent.

Services Provided: Fixed-route bus service, including ZAP express routes; Passport circulator service; AquaLink and AquaBus water taxi service; Dial-A-Lift paratransit service; and seasonal Museum Express service.

Service Area: Includes the cities of Long Beach, Lakewood, Signal Hill and portions of Artesia, Bellflower, Carson, Cerritos, Compton, Hawaiian Gardens, Norwalk, Paramount, and Seal Beach; an area of 98 square miles.

Ridership: Our system serves 90,000 boarding customers on an average weekday and over 28 million boarding customers per year.

Routes: 38 routes, 32 of which serve our downtown Long Beach Transit Mall at 1st Street and Pine Avenue. All routes serve Metro Blue Line rail stations; two serve the Norwalk Green Line rail station. Connecting service at the Transit Mall is provided by Metro, LADOT, and Torrance Transit.

Fleet: 228 buses total, including 185, 40-foot coaches; 30 mid-sized Passport shuttles; and 13, 60-foot articulated coaches. An additional 25 40-foot "rideHybrid" coaches were added to the fleet in April 2009. We operate 16 Dial-A-Lift vans and 3 water taxi vessels. All of our buses use low-floor, curb level technology, and all are fully ADA accessible. Fixed-route buses are able to transport up to three bikes at a time using pull down racks.

Nearly half of Long Beach Transit's fixed route vehicles are **hybrid gas-electric** buses, the cleanest bus drive system commercially available. Remaining buses operate using **ultra-low sulfur diesel fuel** and are equipped with particulate traps to further reduce emissions to close to those of a CNG/LNG vehicle. Long Beach Transit was the first transit agency in the nation to utilize production model gas-electric hybrid technology.

All buses have a state-of-the-art **TranSmart** communications systems on board. *TranSmart* features include two-way text, data, and voice communication capabilities; automatic stop announcements; and a global-positioning vehicle location system, which enables our dispatch center to track the exact locations of our buses, improving performance and security. *TranSmart* enables the display of real-time schedule information on our website, at our Transit Mall, and other major stops.

Fares: Regular cash fare is \$1.25. Senior citizen and disabled customer fares are 60 cents. A day pass may be purchased for \$4.00, or \$2.50 for seniors and the disabled. A 5-day pass is available for \$18, or \$9 for seniors and the disabled. 30-Day passes cost \$65, \$40 for students, and \$24 for seniors and the disabled.

Hours of Operation: Seven days per week from approximately 4:30 a.m. to 1:30 a.m.

Customer Service: Long Beach Transit Telephone Customer Information Representatives provide personalized transit information Mon.-Fri. 7:00 a.m. - 6:00 p.m. and Saturday 8:00 a.m. - 3:00 p.m. by calling (562) 591-2301. Or, customers may visit our downtown Transit & Visitor Information Center at 130 E. 1st Street, Mon-Thurs 7am-6pm, Fri-Sun 9am-7pm. Computerized transit planning assistance is always available via our web site <http://www.lbtransit.com/> or <http://www.lbtransitespanol.com/>.